# **QUICK START GUIDE**

Logic Combi C / Logic Max Combi C / Vogue GEN2 Combi / Vogue Max Combi



For User & Installation Guide please visit www.idealboilers.com

#### INSTALL ATION

- Isolate electrical power to the boiler
- Remove the blanking plate by inserting flat blade screwdriver into slot situated centrally at bottom of blanking plate.
- Remove link wire plug & keep in a safe place.
- 4. Connect the transceiver electrical plug.
- Locate and push the transceiver assembly into the boiler.
- 6. Insert only 3 batteries into the Thermostat.
- Turn electrical power back on to the boiler and immediately insert the fourth battery into the Thermostat.





8. Hold the thermostat approximately 2 metres away from the boiler and "CONNECTING TO BOILER" will be displayed on your screen.



 After approximately 60 seconds "Set System Time" will be displayed on your screen. Use up and down arrows to set the time. Once time is set press "DONE"



 "Set System Date" will be displayed on your screen. Use up and down arrows to set the date. Once date is set press "DONE".

In the unlikely event that commissioning is unsuccessful (e.g. central heating will not switch on or will not switch off), electrically isolate the boiler, remove 1 battery and repeat from step 6.

### TROUBLESHOOTING

Press the Thermostat screen. If screen does not illuminate then replace batteries. Battery Replacement: Un-clip the thermostat from its cradle by sliding the thermostat upwards. Using a flat bladed screwdriver pop off the rear cover Replace batteries Refit battery cover Batteries should operate for approximately 18 to 24 months. Only good quality alkaline batteries are to be used 2 If warning triangle is shown then press it. If "Zone 1 Fault" shown refer to Location Guidelines (opposite). If "Boiler Fault" shown, check boiler display and refer to boiler installation manual 3 If Time / Day at top left of display is incorrect, change by pressing "Menu" > "Help & Settings". 4 If Central Heating will not switch on check Target Room Temperature is at least 1°C greater than Actual Room Temperature. If not press radiator symbol at bottom left of screen until "On" is highlighted then rotate outer ring clockwise. If Central Heating will not switch off press radiator symbol until "Off" is highlighted. 5 Check power to boiler is on (boiler display should be on). 6 If boiler transceiver left hand RF light is off, refer to Location Guidelines (opposite). 7 For Logic Combi C Boilers - ensure boiler Mode Knob is in Winter position. For Vogue Gen2 Combi Boilers - ensure Central Heating knob is fully clockwise. 8 If the fault persists then isolate the boiler, remove 1 thermostat battery and repeat Quick Start Guide instructions from Step 6 (see front page). 9 If the Touch Thermostat replaced an existing thermostat, ensure that boiler installer connection link wire is in place (see boiler manual).

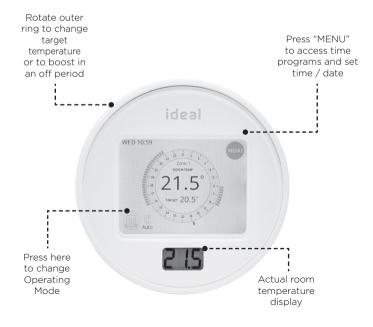
## **LOCATION GUIDELINES**

In between your boiler and the Touch Thermostat there must be:

- Less than 20 metres
- No more than 2 walls and 1 ceiling
- No large metallic objects (e.g. American fridge/freezer)
- No large mirrors or windows
- No walls running along the RF path

The Thermostat must not be within 1 metre of a WiFi booster / router

# **USING THE TOUCH THERMOSTAT**



#### WARRANTY

All Ideal Touch Controls offer customers the comfort of a 12 month Ideal Guarantee, subject to the following terms and conditions. During the period of the guarantee we will replace free of charge, where it suffers a mechanical or an electrical breakdown as a result of defective workmanship or materials, subject to the following conditions and exclusions:

- The guarantee will commence from the date of installation. Without proof of purchase the guarantee will commence from the date of manufacture (via serial number).
- The Installation needs to be registered within 30 days of installation, it can be registered online by visiting www.idealhoilers.com.
- If the control suffers a mechanical or an electrical breakdown we should be contacted on one of the following numbers:

Northern Ireland: 02890 331444 Elsewhere in the UK: 01482 498660 Our normal working times, excluding Bank Holidays. are:

8am – 6pm Monday to Friday 8am – 4pm Saturday 8am – 12 noon Sunday

- 4. The guarantee does not apply:
  - a. To any defect, damage or breakdown caused by deliberate action, accident, misuse or third party interference including modification or failed batteries.
  - b. To any defect, damage or breakdown caused by the design, installation and maintenance of the central heating system.
  - d. To any other costs or expenses caused by or arising as a result of the breakdown of the controls.
  - e. To any defect resulting from the incorrect installation of the controls. To any costs incurred during delays in fixing reported faults.

Our Ideal Guarantee is offered in addition to the rights provided to a consumer by law. Details of these rights can be obtained from a Trading Standards Authority or a Citizens Advice Bureau.

Guarantor - Ideal Boilers Ltd, P.O. Box 103, National Avenue, Hull, HU5 4JN.



Consumer Helpline T: 01482 498660

Technical Helpline T: 01482 498663